

Getting started with Whispli

Case Manager's Journey Guide

Tutorials on how to handle a Report through Whispli as a member



Whispli Case Manager Guide

Welcome to Whispli!

Whispli is a trusted and independent tool enabling your collaborators to submit reports and share misconduct within your Organization.

Using Whispli, you can receive, handle and investigate all reports in a simple and effective way.

We know you may still have questions, so please <u>reach out</u> to us if anything is not clear.

P Before you start, you might be wondering

How can I handle a report through the Whispli platform?

Ready to start exploring Whispli? This Case Manager Guide will help you learn all you need to know to handle a report and help keep your organization compliant.

Need more help? Check out our ?<u>Helpcenter</u> with our FAQ.



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Welcome to your Dashboard

Learn how to use your default dashboard, share dashboards and receive dashboards.







How to access your settings

How to see your dashboard

How to access your settings

How to handle a case in one page

How to filter reports in your Reports tab

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How to create a new version of a report

How to archive and redact a report

Change the settings of your platform

Learn how to change the language of your interface and edit other settings.



? FAQs <u>How can i change my Profile Settings ?</u> <u>How can i change my Password ?</u>



How to handle a case in one single page

How to see your dashboard

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How to handle a case in one page

How to filter reports in your Reports tab

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Work on a case in one single page

Learn how to access the details of a report and investigate through a workflow.

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?FAQs

How can i use Workflows to save internal notes, documents, case files, etc? Can i submit multiple Workflows on a Report ? What is each component of a report?



How to filter reports

How to see your dashboard

How to access your settings

How to handle a case in one page

How to filter reports in your Reports tab

How to share a single report with a guest user

How to create a new version of a report

How to archive and redact a report

Make sure to get efficient visibility of reports

Learn how to filter the reports in the Reports tab in order to find them easily.



? FAQs How can i view all my assigned Reports?



How to share a single report with a guest user

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Share a report to with someone outside Whispli

Learn how to share a report with someone outside of Whispli.



? FAQs How to share a single Report?



How to create a new version of a report

How to see your dashboard

How to access your settings

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How to archive and redact a report

Create a new version of a report in order to share

selected information

Learn how to duplicate a report and select information in the new version of a report.



? FAQs What is a Version of a report?



How to archive and redact a report

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How to create a new version of a report

How to archive and redact a report

Close and archive a report

Learn how to archive a closed report by setting a retention policy, then redact it if needed in order to anonymise report details.



? FAQs <u>Report Redaction</u> What is the "Data Retention Policy" feature?

